



## privacy-policy in Petonor/

### Guest policy in petonor:

The tenant has the right to enjoy the property and use it for the purposes agreed in the contract, unless clearly stated otherwise.

### Necessary maintenance and repairs:

The landlord must perform the necessary maintenance of the property and repair any defects that significantly affect the tenant's use.

### Privacy and Security:

The tenant has the right to privacy in the property and freedom from unlawful interference by the landlord without his consent. Fair Eviction: The landlord must provide advance notice to the tenant before requesting to vacate the property, according to the terms specified in the contract and local laws.

### Complaints and settlement:

In the event of a complaint or dispute between the landlord and the tenant, the tenant has the right to submit a complaint to the competent authorities and request settlement in a fair manner.

### Cancellation Policy:

"Cancellation Policy: To receive a full refund, guests must cancel their reservation at least 1 days 24 hours prior to the scheduled check-in time. Any cancellations made after this period may result in a cancellation fee equivalent to 1 night of the reservation. Please note that some reservations may be non-refundable or subject to different cancellation policies, as specified during the booking process." Key elements that can vary in a hotel's cancellation policy include: 1. **Cancellation Deadline:** The specific timeframe within which guests must cancel their reservation to receive a full refund. 2. **Cancellation Fee:** The penalty fee charged for cancellations made after the cancellation deadline or for no-shows. 3. **Non-Refundable Reservations:** Some reservations may be non-refundable, meaning that no refund will be issued regardless of when the cancellation occurs. 4. **Different Policies for Special Rates or Promotions:** Certain room rates or promotional offers may have different cancellation policies than standard

reservations. It's important for guests to carefully review the cancellation policy provided by the hotel or booking platform before making a reservation to understand the terms and conditions regarding cancellations and refunds.

The tenant must read the contract carefully and ensure that they understand all terms and obligations before signing, as well as adhere to local laws regarding daily renting.

## hosts policy in petonor

### verifying your identity on Petonor:

A key part of building this trust is verifying the identity of our users. Our identity verification process is a series of steps we take to help ensure users within our community are genuine so that everyone can feel more confident using Petonor. Every Host, Co-Host, and booking guest must be identity verified to use our platform. While no process is perfect, this aims to minimize fraudulent behavior, promote safety, and enable meaningful, real world interactions within our community.

### Transfer funds to the host:

You can choose the method to transfer funds, whether by bank transfer or via PayPal Then our teams will check whether the transfer request was successful or not.

### Contract:

The contract includes detailed terms and conditions that define the rights and obligations of the landlord and tenant. Both parties must read the contract carefully and understand what it contains before signing. Duration: The duration of the property lease must be specified precisely in the contract, including the start and end dates of the lease. Terms of Use: The owner can set the terms of use for the property, such as the number of guests allowed and activities allowed within the property.

### Maintenance and Repairs:

The owner must maintain the property in good condition and repair any normally occurring damages.

### Replacement and renewal:

The owner has the right to replace and renew the furniture or appliances in the property periodically.

### Insurance and legal liability:

The owner can request insurance for the property to protect it from potential damages. The owner must also comply with local laws and bear legal responsibility in the event of any accidents occurring within the property. Early cancellation: The landlord can include terms in the contract regarding early cancellation and a specific notice period for the tenant before vacating.

### The right to inspect:

The owner has the right to inspect the property periodically to ensure compliance with the terms of the contract and the condition of the property.

## Local Laws:

The owner must comply with local laws and legislation related to daily rental and real estate.

These are some general points that may be covered by landlord's daily rental laws, and you should always check applicable local laws and consult a lawyer or legal advisor to ensure full compliance with rental legislation and laws. It is always important to check applicable local laws and consult with a lawyer or legal advisor to ensure full compliance with legislation and the rights and obligations in the day-to-day rental contract.